FIELD OFFICE CIVIL RIGHTS REVIEW CHECKLIST

Location	Date of Review
District Conservationist	

CIVIL RIGHTS COMPLIANCE REVIEW GUIDE - TITLE VI - PROGRAM DELIVERY	
CR Responsibilities and Records	 □ CR files are maintained, updated and reviewed on a regular basis (to include the last two CR reviews) NOTE: Admin. Coord. normally completes this check prior to on-site review. □ Business Plans and other operating plans, if applicable, have appropriate CR goals, objectives, action items, etc. and are being reviewed and documented □ Do employees participate or provide assistance to any groups or organizations that exclude participation by any person or group?
Training	 New employees (hired within the last 12 mos.) have received CR training □ Staff meeting minutes/notes to file reflect CR discussions and/or training received □ NRCS staff and District employee training (formal and informal) is documented in the CR files for the last three years □ "List of Items for Annual Review" is being utilized by the field office for both CR and EEO informal training
Public Notification	 □ Grassroots organization list has been developed, has the appropriate contact information, is current and utilized for public notification □ Local media outlets documented and utilized □ Methods of public notification used to inform the public (particularly minorities, females and the disabled) about NRCS programs and activities: □ Non-discrimination statement is used on public notification materials (current statement on most recently produced material) □ "And Justice For All" Poster prominently displayed where it can be seen by all customers entering the office □ Civil rights success stories identified, publicized locally and submitted to the TN-NRCS web site □ Bilingual assistance, appropriate to the location, and sign language contacts have been made and documented to accommodate non-English speaking and disabled customer needs

Outreach	 NRCS Employees are aware of and understand agency policy on Limited Resource Farmers (LRFs) and providing assistance to the underserved Is outreach addressed in NRCS/SCD Business Plans? Methods of follow-up contact/evaluation of outreach program (are current outreach methods working effectively?)
Complaints of Discrimination	 □ Does the staff know how to process discrimination complaints and where the instructions are located? □ Do employees know the difference between a program delivery complaint (Title VI of 1964 CR Act) and an equal opportunity complaint (Title VII of 1964 CR Act) □ Is the field office staff aware of the bases for which a civil rights discrimination complaint can be filed?
Evaluation of Program Delivery	How are potential eligible clients identified or determined by this office?
	What information is utilized as a potential client list and are they coded by race, sex, national origin and disability?
	Is the field office aware of the current census data for their area of responsibility?
	Does program participation data reflect participation by women, minorities and persons with disabilities? (evaluate the last three year's sign-up data on RSNO for each program applicable to the field office, ensure offices are coding and reviewing program participation) Can get some data from ProTracts.
	 □ Are efforts being made to review program participation information and determine parity/disparity? □ Field office assistance, as documented in the field office technical assistance notes and parity reports, indicate employees are working across racial and gender lines. □ Document findings and reasons for disparity, if applicable.

	Conservation District Board make-up for the last three years
	Conservation District Advisory Board make-up for the last three years (if applicable)
	RCD Council make-up for the last three years (if applicable)
	Board meeting minutes or other notes reflect annual reminders by the DC to encourage the Board to recruit and/or appoint minorities, females and persons with disabilities to serve on the District Board and of the importance and benefits of diversity.
	What method(s) does the Conservation District Board have in place to encourage eligible females and minorities to seek an elected and/or appointed position as a Board member?
	What are the methods used by the Conservation District Board to inform eligible voters of upcoming elections?
	How has the field office encouraged minorities and females to participate in the electoral process?
_	Does the current Conservation District Board make-up reflect the community's make-up?
	Are there minorities and females on the list of nominees for election/appointment to the Conservation District Board? (If the demographics reflect minorities and females)
	Mutual and Cooperative Working Agreements are on file Board meeting minutes or other notes reflect annual reviews of the nondiscrimination provisions of the Mutual and Cooperative Working Agreements

CIVIL RIGHTS COMPLIANCE REVIEW GUIDE - TITLE VII - EQUAL OPPORTUNITY		
Employee Awareness	Sexual Harassment poster prominently displayed where it can be seen by both customers and employees Current TN CR poster (listing DCRO, CRLO, CR Committee Chair and SEPMs) displayed where it can be seen by employees Field office staff is aware of the TN CR web page and utilize it for information	
	Staff meeting minutes or other notes reflect EEO discussions and/or training received Field office staff is aware of the SEPMs and CR Committee members and their activities Does the field office do anything specific to promote SEPM	
	and CR Committee activities?	
EEO Counseling, Mediation and Complaints	 EEO Counseling poster is displayed where it can be seen by employees Mediation poster is displayed where it can be seen by employees Do employees understand the EEO counseling and complaint process and do they know where the instructions are located? Do employees know how to contact an EEO counselor? Do employees understand the Mediation process and know how to contact a mediator? Documentation exists that EEO Counseling, Mediation and Complaint material (brochures, bulletins, etc.) has been reviewed by the field office staff 	

NOTES/ADDITIONAL COMMENTS:

Accessibility was addressed in the 2004 comprehensive review of the state. Several offices need action and the Leasing Specialist has the details and actions needed.